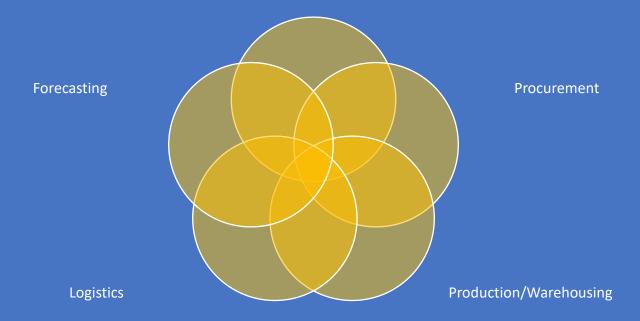


Sales

5 Key Areas of Supply Chain





Sales & Customer Service

- Purchase Order Creation
 - Lead times
- Sales alignment
 - Expectation vs Reality
- Customer Support
 - Best practice



CI Tools:

- Voice of the Customer (VOC)
 - •Expectations and Needs
 - Capture, interpret and actFeedback collection
- Take to work question:
 Do our Sales goals match our production possibilities?





Procurement

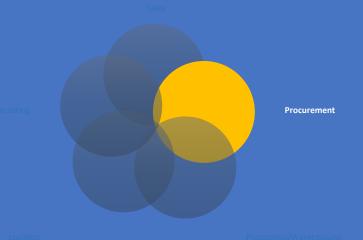
- Suppliers
 - Lead time
 - Price break points
- Additional Support
 - Other options





- •Kaizen Events with Suppliers
 - Kaizen event outline: Current state, Identify opportunities, Develop Solutions

Take to work question:
 Are we meeting our price break points?







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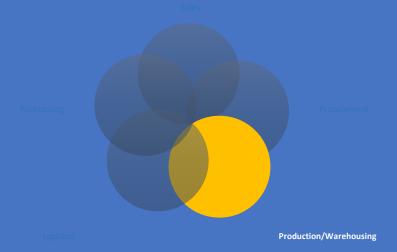
Production/Warehousing

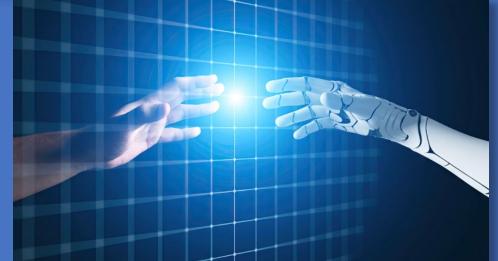
- Scheduling
 - Efficiency
 - Max ability vs Customer needs
- Warehouse
 - Customer leads vs on hand amount
 - Getting closer to JIT
 - **Capacity Model**

CI Tools:

- Digital Twin
 - Cost







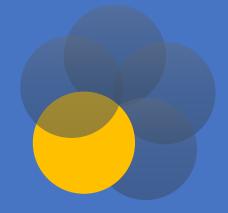
Take to work questions:

• Is our on-hand level to high? How do we safely lower it?



Logistics

- Transit Cost
 - CPU
 - Delivered
- Time Frame
 - Maximizing Trucks



Logistics

CI Tools:

- •Transportation Efficiency Metrics
 - Route optimization
- •Waste Elimination in Transit
 - Culture: Time, Space and Resource eliminationLearning platforms

Take to work questions:

• Is our shipment schedule efficient?





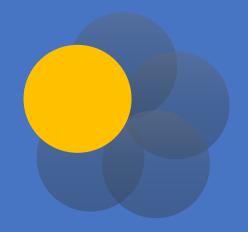
Forecasting

- Historical Based Forecasting
 - Forecast vs Actuals
- Software based Forecasting
 - Predictability

CI Tools:

- •Root Cause Analysis for Forecast Deviations
 - Data driven decisions
- Technology and AI in Improving Forecasting
 - •Otto-German E-Commerce Company: CERN





Forecasting

Take to work questions:

Is our Sales Forecast trustworthy?



